



Performance and Warranty

UPDATED OCTOBER 2024

PhoneStar will achieve the acoustic performance as outlined in our product literature & lab testing when properly installed. However, actual acoustic performance is site-specific and may vary based on numerous factors that are outside the scope of lab testing. An acoustic engineer should be consulted should a specific acoustic requirement need to be met.

Woodland Lifestyle warrants that for a period of 15 years, PhoneStar will not corrode, degrade, or deform under normal conditions. Additionally, Woodland Lifestyle warrants that PhoneStar will be free from defects that may have arisen through defective factory workmanship or materials. Nothing in this document excludes or modifies any rights you may have under the Consumer Guarantees Act or any other applicable laws that cannot be excluded or modified.

Conditions of Warranty:

- Woodland Lifestyle will not be liable for any breach of warranty unless the claimant provides proof of purchase and makes a written claim within 30 days of the defect becoming reasonably apparent. If the defect is reasonably apparent prior to installation, the claim must be made before installation begins.
- This warranty is not transferable.
- PhoneStar must be installed and maintained in strict accordance with the relevant Woodland Lifestyle literature current at the time of installation and must be used with the components or products specified in the literature.
- The project in which PhoneStar is installed must be designed and constructed in strict compliance with all relevant provisions of the current New Zealand Building Code (NZBC), regulations, and standards.
- The claimant's sole remedy for any breach of warranty will be, at Woodland Lifestyle's discretion, either the supply of replacement PhoneStar product, the rectification of the affected product, or payment for the cost of replacement or rectification of the affected product.
- Woodland Lifestyle will not be liable for any loss or damages (whether direct or indirect), including property damage, personal injury, consequential loss, economic loss, or loss of profits, arising from contract, negligence, or any other cause. Without limiting the above, Woodland Lifestyle will not be liable for any claims, damages, or defects arising from or attributable to poor workmanship, poor design or detailing, settlement, or structural movement, and/or movement of materials to which PhoneStar is attached or adjoins, incorrect installation, or misuse.